 **Your next Meter Reading will be: Sep 04**

**Amount Due \$10.93**

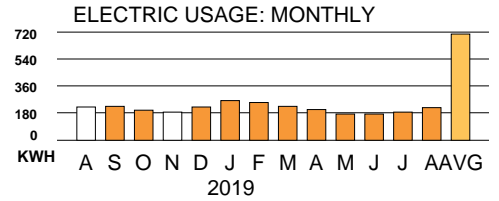
**ELECTRIC RESIDENTIAL W/SPACE HEATING**  
**Meter Number:**

Aug 5 reading (Actual)	3088	
Jul 3 reading (Actual)	-2868	
<b>Total Usage KWH 33 Days</b>	<b>220</b>	
<hr/>		
Basic Service Charge		\$4.53
<b>Distribution Charges</b>		
First 220 KWH @ 4.460¢ each		9.81
<b>Transmission Charges</b>		
First 220 KWH @ 1.515¢ each		3.33
SBC Chg 220 KWH @ 0.60500¢		1.33
ZEC Recovery Charge 220 KWH @ 0.42650¢		.94
Smart Grid Surcharge 220 KWH @ 0.00000¢		.00
RGGI Surcharge 220 KWH @ 0.20680¢		.45
Transition Bond Chg 220 KWH @ 0.00000¢		.00
Transition Bond Tax 220 KWH @ 0.00000¢		.00
Temp Tax Act Cr 220 KWH @ -0.23500¢		-.52
Transmission Surchg 220 KWH @ 0.76500¢		1.68
<b>Basic Generation Charges</b>		
First 220 KWH @ 6.79300¢ each		14.94
Reconcile Chg 220 KWH @ -0.93600¢		-2.06
<b>CURRENT ELECTRIC CHARGES</b>		<b>\$34.43</b>

**BILLING DATE** 08/05/19

<b>BILLING SUMMARY</b>	
<b>ACCOUNT NUMBER</b>	
<hr/>	
Last Bill	\$30.71
Payment - EFT 07/15/19	
Adjustments:	
Credit	-30.71
Service Charges	-23.50
Electric	34.43
<b>TOTAL AMOUNT DUE</b>	<b>\$10.93</b>

Avg. Temp This Period 79 °F  
 Same Period Last Year 77 °F



■ ACTUAL   ESTIMATED ■ AVG. CUST PROFILE

**DO NOT PAY. Automatic transaction will occur no earlier than Aug 15, 2019, when payment will be posted to your account.**

You may receive future Termination Notices written in Spanish. Si le gustaría recibir avisos de terminación de servicio en español, llame gratis al 1-877-434-4100 de 8:00 a.m. a 7:00 p.m. lunes a viernes.

The total amount of the basic generation and transmission charges divided by total KWH usage is equal to your monthly price to compare of 8.55¢ /KWH. Your price to compare is clearly identified so you can use it to compare offers from suppliers and select the best value.

On May 3, 2019, Rockland Electric requested a rate review by the NJ BPU. This rate filing and pending hearing dates, as they become available, are posted at [oru.com/njtariffs](http://oru.com/njtariffs).

The credit applied to your current bill is due to your Community Solar Participation.

PO Box 1009  
 Spring Valley NY 10977

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## General Information

### Customer Assistance:

- **1-877-434-4100**, toll-free (weekdays, 8 a.m. - 7 p.m., except holidays)
- **711 TDD/TTY** for hearing- and speech-impaired
- **[www.oru.com](http://www.oru.com)**
- **Mail to:** Orange & Rockland, 390 West Route 59, Spring Valley, NY 10977-5300, Attn: Customer Assistance

### Gas Emergency:

If you detect a gas odor please contact your gas service provider.

### To report an electrical outage: 1-877-434-4100 24 hours a day

**Walk-in Service Centers:** (weekdays, 8 a.m. - 4:30 p.m., except holidays)

**New Jersey** One Lethbridge Plaza, Route 17 North, Suite 32 Second Floor, Mahwah, NJ 07430  
(Only check payments accepted at this location)

### Ways to Pay:

- By phone with our **EZ PAY** Express System at **1-877-OREZPAY** (673-9729)
- On the Internet at **[www.oru.com](http://www.oru.com)**.
- Through Automatic Bill Payment. To enroll, put an X in the box on payment stub and return it with payment, go to **[www.oru.com/ABP](http://www.oru.com/ABP)**, or call Customer Assistance.
- At ez Serve payment machines in our Walk-in Service Centers listed above.
- By debit or credit card at **[www.oru.com](http://www.oru.com)** or toll-free at **1-800-584-1227**. Please note a third party convenience fee applies to non-residential customers only.
- Through home banking, using your bank's Web site.
- In person at any of our Walk-in Service Centers.
- At any authorized pay-in-person location (listed on our Web site).
- By Mail.

**When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial institution.**

## Understanding Your Bill

**Full Service** applies to customers who elect not to participate in Retail Choice and continue to receive both the supply and delivery of electricity from Rockland Electric Company.

**Retail Choice** applies to electric customers who purchase their energy supply from an alternate energy provider rather than from the utility company.

**Basic Service Charge** covers the cost of metering, billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed.

**Basic Generation Service Charge** recovers all costs incurred by the company from purchasing electricity for full service customers.

**Reconcile Charge** recovers the differences between amounts paid to BGS suppliers and BGS revenue for the preceding months for the applicable BGS supply.

**Capacity Charge** recovers costs the Company pays for the capacity it purchases from PJM.

**Distribution and Transmission Charge** reflects the cost of delivering energy through our lines to your home or business.

**CIEP Standby Fee** recovers the costs associated with the administration, maintenance and availability of BGS-CIEP service.

**Transmission Surcharge** recovers the charges related to transmission enhancement projects.

**Supplier's Electric or Gas Charges** reflect the cost of energy supply. This section appears on the bill only if the customer receives electric supply from an alternate energy supplier.

**Regional Greenhouse Gas Initiative (RGGI) Surcharge** recovers the costs associated with programs designed to limit greenhouse gas emissions.

**SBC Charge:** Societal Benefits Charge recovers the cost of mandated energy efficiency, environmental protection and low income assistance programs.

**Smart Grid Surcharge** recovers program costs associated with the Company's Smart Grid Pilot Project. The Department of Energy funds 50 percent of these program costs.

**Transition Bond Charge** is a charge to recover costs previously incurred by Rockland Electric to serve customers in a regulated environment.