



# Amount Due \$56.59 EFT (auto pay) on 08/19/19

ELECTRIC RES W/SPACE & WATER HTG -TIME OF DAY					BILLING DATE 08/09/19	
Meter Number:  Aug 8 reading (Actual) Jul 10 reading (Actual)		ON PK 2811 -2236	OFF PK 4156 -3390		ACCOUNT NUM	BILLING SUI BER
Total Usage 29 Days		575 KWH	766 KWH		Last Bill	
Basic Service Charge				\$6.50	Payment - EFT 07/22/19	
<b>Distribution Charges</b> On Peak Off Peak	575 KWH @ 766 KWH @	6.009¢ 2.164¢		34.55 16.58	Adjustments: Credit Service Charges	
Transmission Charge	es				Electric	
On Peak Off Peak SBC Chg ZEC Recovery Charge Smart Grid Surcharge RGGI Surcharge Transition Bond Chg Transition Bond Tax Temp Tax Act Cr Transmission Surchg	575 KWH @ 766 KWH @ 1341 KWH @	1.515¢ 1.515¢ 0.60500¢ 0.42650¢ 0.00000¢ 0.20680¢ 0.00000¢ 0.00000¢ -0.23500¢ 0.72800¢		8.71 11.60 8.11 5.72 .00 2.77 .00 .00 -3.15 9.76	TOTAL AMOUNT DUE	
<b>Basic Generation Cha</b>	arges					
On Peak Off Peak Reconcile Chg	575 KWH @ 766 KWH @ 1341 KWH @	12.362¢ 4.989¢ -0.93600¢		71.08 38.22 -12.55		
CURRENT ELECTRIC CHARGES				\$197.90		

MMARY \$292.40 -292.40 -141.31 197.90 \$56.59

DO NOT PAY. Automatic transaction will occur no earlier than Aug 19, 2019, when payment will be posted to your account.

You may receive future Termination Notices written in Spanish. Si le gustaría recibir avisos de terminación de servicio en español, llame gratis al 1-877-434-4100 de 8:00 a.m. a 7:00 p.m. lunes a viernes.

The total amount of the basic generation and transmission charges divided by total KWH usage is equal to your monthly price to compare of 18.19¢ /KWH. Your price to compare is clearly identified so you can use it to compare offers from suppliers and select the best value.

On May 3, 2019, Rockland Electric requested a rate review by the NJ BPU. This rate filing and pending hearing dates, as they become available, are posted at oru.com/njtariffs.

The credit applied to your current bill is due to your Community Solar Participation.

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DO NOT PAY

**TOTAL AMOUNT DUE** 

\$56.59

Amount enclosed:

PO Box 1009 Spring Valley NY 10977

## **General Information**

#### **Customer Assistance:**

- •1-877-434-4100, toll-free (weekdays, 8 a.m. 7 p.m., except holidays)
- •711 TDD/TTY for hearing- and speech-impaired
- www.oru.com
- •Mail to: Orange & Rockland, 390 West Route 59, Spring Valley, NY 10977-5300, Attn: Customer Assistance

#### **Gas Emergency:**

If you detect a gas odor please contact your gas service provider.

### To report an electrical outage: 1-877-434-4100 24 hours a day

Walk-in Service Centers: (weekdays, 8 a.m. - 4:30 p.m., except holidays)

**New Jersey** One Lethbridge Plaza, Route 17 North, Suite 32 Second Floor, Mahwah, NJ 07430 (Only check payments accepted at this location)

### Ways to Pay:

- By phone with our EZ PAY Express System at 1-877-OREZPAY (673-9729)
- On the Internet at www.oru.com.
- Through Automatic Bill Payment. To enroll, put an X in the box on payment stub and return it with payment, go to www.oru.com/ABP, or call Customer Assistance.
- At ez Serve payment machines in our Walk-in Service Centers listed above.
- By debit or credit card at www.oru.com or toll-free at 1-800-584-1227. Please note a third party convenience fee applies to non-residential customers only.
- Through home banking, using your bank's Web site.
- In person at any of our Walk-in Service Centers.
- At any authorized pay-in-person location (listed on our Web site).
- By Mail.

When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial institution.

## **Understanding Your Bill**

Full Service applies to customers who elect not to participate in Retail Choice and continue to receive both the supply and delivery of electricity from Rockland Electric Company.

Retail Choice applies to electric customers who purchase their energy supply from an alternate energy provider rather than from the utility company.

Basic Service Charge covers the cost of metering billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed.

**Basic Generation Service Charge**recovers all costs incurred by the company from purchasing electricity for full service customers.

**Reconcile Charge** recovers the differences between amounts paid to BGS suppliers and BGS revenue for the preceding months for the applicable BGS supply.

Capacity Charge recovers costs the Company pays for the capacity it purchases from PJM.

**Distribution and Transmission Charge**reflects the cost of delivering energy through our lines to your home or business.

CIEP Standby Fee recovers the costs associated with the administration, maintenance and availability of BGS-CIEP service.

**Transmission Surcharge** recovers the charges related to transmission enhancement projects.

**Supplier's Electric or Gas Charges**reflect the cost of energy supply. This section appears on the bill only if the customer receives electric supply from an alternate energy supplier.

Regional Greenhouse Gas Initiative (RGGI) Surchargerecovers the costs associated with programs designed to limit greenhouse gas emissions.

**SBC Charge:** Societal Benefits Charge recovers the cost of mandated energy efficiency, environmental protection and low income assistance programs.

Smart Grid Surcharge recovers program costs associated with the Company's Smart Grid Pilot Project. The Department of Energy funds 50 percent of these program costs.

**Transition Bond Charge** is a charge to recover costs previously incurred by Rockland Electric to serve customers in a regulated environment.