

# Your energy

# Message Center

As New Jersey recovers from the COVID-19 crisis, residential service shut-offs for non-payment will not occur until after January 2, 2022. PSE&G is offering extended Deferred Payment Arrangements (DPA) with as little as \$0 down for qualified customers. To make a DPA online, log in to My Account at pseg.com, or call 1-800-357-2262. Payment assistance programs are available to help customers at various income levels. One assistance program, the Universal Service Fund, also includes forgiveness of past due balances called "Fresh Start." Learn more at pseg.com/helpnow. The Utility Residential Customer Bill of Rights has been revised. Visit pseg.com/billofrights to review the Bill of Rights.



**NEXT METER READING** November 3, 2021

### How to contact us

📞 1-800-436-PSEG (7734)

Customer Service: 7am to 8pm Mon-Fri

**Emergencies / Outages / WorryFree Services: 24/7** TTY for the hearing impaired: 1-800-225-0072

Visit pseg.com/myaccount to access your account anytime



facebook.com/pseg



twitter.com/psegdelivers

Bill date: October 05, 2021

For the period: September 04, 2021 to October 05, 2021

#### Jane Doe

**ACCOUNT NUMBER** 70 000 000 00



SERVICE ADDRESS

123 Main Street PATERSON CITY NJ 07522-1723

# Snapshot of what you owe

See page 2 for details

Balance remaining from your last bill \$73.76 Plus This month's charges and credits \$14.28 Total amount due by Oct 20, 2021 \$88.04

#### How much energy you're using

**ELECTRIC** 

You used

7.7% more to this month last electric compared vear.

This month was 3°F warmer compared to this month last year.

Page 1 of 4



#### PAY YOUR WAY, 24/7

We offer a variety of methods that make it easy to pay your bill. See reverse side for more information.

By checking this box, I authorize PSE&G to initiate recurring ACH/Electronic Debits using the bank account number on the enclosed check.

 $\perp$  By checking this box, I authorize PSE&G to enroll me in paperless billing at this email address:

> Jane Doe 123 Main Street PATERSON CITY NJ 07522-1723

Account number 7000000000 Total amount due by Oct 20, 2021 \$88.04 **Amount enclosed** 

PSE&G CO PO BOX 14444 NEW BRUNSWICK NJ 08906-4444

# Balance remaining from your last bill

PSE&G balance from last bill \$73.76 **Balance remaining from your last bill** \$73.76

# This month's charges and credits

Electric charges - PSE&G	\$106.33
Plus Community Solar Credit - see page 4 for details	-\$92.05
This month's charges and credits	\$14.28

Total amount due by Oct 20, 2021 \$88.04

# Message Center (Continued from page 1)

Si desea recibir en español una notificación de desconexión del servicio, llame al 1-800-357-2262.

If you or a member of your household rely on electricity to operate life sustaining equipment, please notify PSE&G. For more information, visit pseg.com/life or call 1-800-436-PSEG.

A medida que Nueva Jersey se recupera de la crisis del COVID-19, los cortes de servicio residencial por falta de pago no se llevarán a cabo hasta después del 2 de enero de 2022. PSE&G está ofreciendo una extensión de los Acuerdos de Pago Diferido (DPA) con tan solo \$0 de entrada para los clientes que califiquen. Para solicitar un DPA e por internet, ingrese a *Mi cuenta* en pseg.com, o llame al 1-800-357-2262. Los programas de asistencia con el pago están disponibles para ayudar a los clientes con diferentes niveles de ingresos. Uno de los programas de asistencia, el Fondo de Servicio Universal, incluye también la condonación de saldos vencidos llamada "Fresh Start". Obtenga más información en pseg.com/helpnow. Se ha revisado la Declaración de Derechos del Cliente Residencial de Servicios Públicos. Visite pseg.com/billofrights para repasar la Declaración de Derechos.

#### Don't miss your meter reading

If you'll be away on your meter reading day, use our mobile app to upload a picture of your meter or enter your reading manually, or call 1-800-622-0197.

#### **Electric & Gas Rate Information**

For news about PSE&G's rate filing and upcoming public hearings visit www.pseg.com/pseandgfilings. Under applicable tax law, the State Sales and Use Tax and corporate business tax are imposed upon the energy you have used.

Page 2 of 4

#### IT'S YOUR BILL. HOW YOU PAY IS YOUR CHOICE.

My Account

Make a payment anytime from a checking or savings account stored in *My*Account. Visit pseg.com/
myaccount

**Mobile:** Download our Mobile App "PSE&G"

Pay by text: Text PAY to 4PSEG (47734)

Voice: Ask Alexa or use Google Assistant.

#### Automatic Bill Pay

Automatic payments from your bank. Skip checks and stamps. Never worry about due dates.

Enroll at: pseg.com/autopay

#### Credit Card

Pay your bill with a credit card online or by phone. Because we don't use customer rates to subsidize the cost of this service, there is a fee.

#### My Account: pseg.com/myaccount

**Phone:** 1-888-575-6273

# Phone

**Bank Account** 1-800-553-7734

**Credit Card:** 1-888-575-6273

## ■ By Mail

Make your check payable to PSE&G and write your account number on your check.

When you pay by check, you authorize PSE&G to make a one-time electronic fund transfer from your account, in the amount of your check. If you prefer not to authorize us, call 1-800-436-PSEG.

### In Person

Payments are accepted at any customer service center or authorized location.

Locations can be found at: pseq.com/csc





# **Details of your electric charges**

Your rate: Residential Service (RS)

Meter # 123456	Usage	
Actual reading Oct 5, 2021	16813	
Less Actual reading Sep 3, 2021	16196	
Total electric you used in 32 days	617	kWh

#### **Delivery charges**

Monthly service charge		\$4.95
Charges for delivering electric	to you:	
kWh charges		
For the first	506 kWh x \$0.043162	\$21.84
For the next	14 kWh x \$0.042857	\$0.60
For the next	94 kWh x \$0.044149	\$4.15
For the next	3 kWh x \$0.043333	\$0.13
Total electric delivery cha	\$31.67	

#### Supply charges

Cost of electric supplied by PSE&G:

Charges		
For the first	506 kWh x \$0.120375	\$60.91
For the next	14 kWh x \$0.130000	\$1.82
For the next	94 kWh x \$0.122979	\$11.56
For the next	3 kWh x \$0.123333	\$0.37

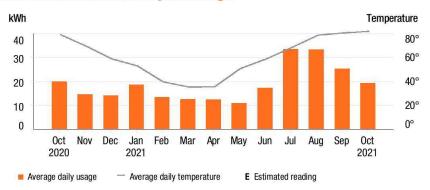
Total electric supply charges

\$74.66

*	Total	electric	charges
- 11			

\$106.33

#### How much electric are you using?



Visit MyAccount for more details regarding your energy usage.

#### **Explaining electric charges**

We charge for the electric you use in kilowatt hours (kWh). 1 kilowatt is equal to 1,000 watts.



If you use a standard LCD TV which uses ~150 watts while operating, it would take 7 hours of use to equal 1 kWh.

### Price to compare

If you want to consider getting your electric supply from another supplier, compare their price with ours. This month, your cost for energy supply is \$74.66 (or an average of 0.121005 per kWh). This *price to compare* varies month to month, depending on your usage.

# **My Community Solar Status**

Date		Community Solar		
	kWh you used	Carryover from previous months	kWh credit received	Applied to Bill
OCT-21	617	0	600	600
SEP-21	731	0	731	731
AUG-21	967	0	759	759
JUL-21	1,002	0	807	807
JUN-21	546	0	501	501
MAY-21	313	0	250	250
APR-21	369	0	369	369
MAR-21	411	0	411	411
FEB-21	376	0	260	260

600 kWh x -\$0.030453

Supply 600 kWh x -\$0.122970

**Total Community Solar Credit** 

Community Solar Credit: Delivery

\$92.05 CR

-\$18.27

-\$73.78

## **Your Community Solar**

Each month you are billed for your monthly usage, and you receive a kWh allocation based on your subscription percentage and the solar facility's monthly generation.

Your monthly allocation is limited to your monthly usage amount. Any credit in excess of your usage will be carried over to a future month's bill.

Annually, kWh not applied to prior bills will be credited at the avoided cost of power.