

May 25, 2023

Sherri L. Golden, Secretary New Jersey Board of Public Utilities 44 South Clinton Avenue, 1<sup>st</sup> Floor P.O. Box 350 Trenton, NJ 08625-0350

Submitted via e-mail

# DOCKET NOS. QO1901040, QO19060748 & QO17091004

Dear Secretary Golden:

Pursuant to the Board's current filing procedures, herein is the Quarterly Progress Report for the third quarter for Program Year 2023<sup>1</sup> ("PY23") of New Jersey Natural Gas ("NJNG" or "Company") with respect to its Clean Energy Act of 2018 Energy Efficiency ("EE") and Peak Demand Reduction ("PDR") Programs.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow.

# **Energy Efficiency Program Progress - Executive Summary**

Overall Portfolio

The SAVEGREEN Project® (SAVEGREEN), the customer branded name for NJNG's energy efficiency programs, has been serving customers since 2009. This report addresses new efforts for the expansion of SAVEGREEN that occurred on July 1, 2021<sup>2</sup> to meet the requirements of the Clean Energy Act, including the transition of many programs that were previously administered by New Jersey's Clean Energy Program. NJNG worked closely with the other New Jersey Utilities (Utilities) to develop coordinated programs to offer comprehensive solutions for our customers.

<sup>&</sup>lt;sup>1</sup> - For the purposes of the quarterly reports for Program Year 2023, the numbering of the quarters aligns to these dates: Q1 (7/1/22 - 9/30/22); Q2 (10/1/22 - 12/31/22); Q3 (1/1/23 - 3/31/23); Q4 (4/1/23 - 6/30/23).

 $<sup>^2</sup>$  - During this quarter, NJNG was also performing activities to close out projects that were authorized under prior program approvals in BPU Docket No. GO18030355. NJNG will continue to comply with the reporting requirements established within that Docket.

Since NJNG had robust energy-efficiency programs in place and a good working relationship with many contractors, NJNG was able to leverage many elements of our existing structure for program expansion, including the ability to refresh our online marketplace and microsite, established communication and marketing channels with customers and contractors, infrastructure and procedures for our On-Bill Repayment Program (OBRP) and knowledgeable employees, experienced in our energy-efficiency programs, many of whom have been with SAVEGREEN since 2009. However, NJNG continues to devote significant time to the development of a new Program Management Software System (PMSS) to properly support the tracking of the energy savings and investments of our expanded program portfolio and provide enhanced functionality for customers and contractors, as well as on-going coordination efforts with the Utilities. With limited exception noted within this report, NJNG is not using Third Party Implementation Contractors to administer most programs.

All of NJNG's approved programs that were approved and expected to launch in July were accepting applications from customers and contractors in early July 2021. In addition, as noted in our filing and follow-up discussions, NJNG launched certain newer Additional Utility Led Programs, including Moderate Income Weatherization, Energy Management, and Engineered Solutions, later in Program Year 1 (Program Year 2022). Due to longer lead times for commercial projects, Energy Management and Engineered Solutions do not have any closed projects as of the end of this reporting quarter, but the commercial team has two Engineered Solutions projects enrolled, with other potential projects for both Engineered Solutions and Energy Management in development in Program Year 2. While projects were slow to close in the Moderate-Income Weatherization Program as the program was initially established, there are a number of projects scheduled to close soon and dozens more projects at various stages within the program.

The utilities continue to work on developing the Statewide Coordinator (SWC) system that will facilitate the exchange of investments and energy savings between a Lead Utility and a Partner Utility. As of the date of this report, the SWC system is not fully tested and operational, therefore the utilities have not transferred information for expenditures and energy savings. As discussed during Utility Working Group discussions, Utilities are supporting incentives for comprehensive projects that address both fuels with the intention to transfer all information through the SWC when the system is operational and integrated with each utility's program management software and tracking system. Accordingly, the information reflected within this report reflects all investments made by NJNG, including those as the Lead Utility on behalf of a Partner Utility. Energy savings shown within this report only reflect savings for NJNG's primary fuel.

Collectively, the programs delivered over 339,000 Dth in savings through PY23-Q3. More information on the composition of the savings is presented both within this report and in Appendices B through E.

Additionally, NJNG is committed to improving our program. NJNG is working closely with DNV Energy Insights, the primary evaluation contractor, and their subcontractor APPRISE, Inc. For the purpose of this report, they will collectively be referred to as the DNV Team. The DNV Team has worked with guidance developed by the Statewide Evaluator (SWE) Team under contract to the BPU. Work scopes are close to being finalized for Program Year 2 activity. Contractor interviews for HPwES have been completed and there are other surveys in progress. For some of the other programs, NJNG has received a first draft of the survey instrument and is in the process of providing feedback. DNV is also in the process of reviewing PY2 data activity for QHEC and Energy Efficient Products, along with actively interviewing SAVEGREEN staff to better understand NJNG internal processes for PY2 evaluations.

# Residential Sector

Year-to-date highlights include:

- The Energy Efficient Products Program was launched July 2021.
  - The SAVEGREEN residential HVAC Program completed 5,190 measures.
  - Prior quarters within this program year reported on the distribution of community conservation kits. However, as a result of the implementation of A-5160, NJNG was no longer able to claim savings for the majority of the energy saving measures in the conservation kits because of the increased efficiency standard and the inability to identify the current condition in the customers home for these products. This effectively eliminated NJNG's ability to claim savings for community conservation kits based on the mix of products. Accordingly, NJNG has currently halted distribution of these kits.
  - The NJNG Online Marketplace sold 9,381 efficient products to NJNG customers. Majority of sales were smart thermostats, but NJNG also offered discounted energy products for the home. NJNG previously also sold conservation kits on the Marketplace but also had to eliminate these sales as a result of the implementation of A-5160 as noted in the previous bullet. NJNG retained EFI as the vendor.
  - NJNG processed 2,626 appliance rebates for washer/dryer units.
- The Home Performance with ENERGY STAR (HPwES) Program completed 335 projects. Note this does not include the HPwES activity within the Multi-family market.
- The Behavioral Program had more than 247,000 customers in our treatment group.
  - NJNG retained Uplight, as the vendor that provides this service throughout this triennium. The Behavioral Program sends printed Home Energy Reports (HERs) in the fall and winter periods, and electronic Home Energy Reports (eHERS) are provided during the summer months. High Usage Alerts are also sent to customers who have provided their emails.
- The Quick Home Energy Check-Up (QHEC) Program completed 645 customer visits.
  - NJNG also offered a QHEC+ option that includes a comprehensive Building Performance Institute (BPI) audit and the potential for the installation of a smart thermostat that is purchased on the NJNG Marketplace. The original fee for the QHEC+ was <sup>\$49</sup> fee but our approval allowed for us to offer discounted rates for promotional periods. The QHEC+ was discounted to \$24.50 (half-price) through PY23-Q3. All QHEC visits and QHEC+ audits are conducted by NJNG employees with full BPI certification.
  - NJNG is continuing with social media campaigns thorough Facebook and Google targeting customers within the NJNG service territory.
  - Currently developing a QHEC promotional video which will be launch in the future.
- CLEAResult, NJNG's Moderate-Income Weatherization Program Implementer and Quality Control vendor, completed 96 audits.
  - NJNG's weatherization marketing campaigns are in process. Outreach includes:
    - As a result of the previous quarter's direct mail campaign launched to approximately 11,000 customers identified as moderate-income promoting the weatherization program, residual leads continued inbound during the period.
    - During the period, 324 leads were received, 56 applications were submitted, and 39 customers were approved and moved to the implementer for audits.
    - Presentations were held at various organizations, including Senior Citizens Alliance Network (SCAN) and to the State of NJ Department of Child Protection and Permanency (DCP&P) in Monmouth County, the primary department that provides in-home services to families throughout the state.

- Information continues to be provided to Monmouth, Ocean and Morris counties agencies, including Affordable Housing and Ocean Inc. These agencies provide information on the Moderate-Income Weatherization Program to customers over income limits for Comfort Partners.
- To support the growth of the Clean Energy Jobs Workforce Development Program, Building Performance Institute, Inc. (BPI) Certification scholarships are being offered to income-eligible participants in NJNG's service territory. Classes are a mix of online and hybrid to learn the fundamentals of the industry such as home inspections, energy modeling, enhanced in-field management, etc.

# Commercial Sector

Year-to-date highlights include:

- The NJNG outreach team is actively promoting the programs at events across our service territories. They are also engaged in one-on-one discussions with customers who are interested in learning more about available programs.
- The Direct Install Program completed 7 projects.
  - The Utilities considered feedback from customers and trade allies regarding the structure of incentive calculations for the Direct Install Program and reached agreement on modifications to the screening tool for Direct Install projects that was implemented on July 1, 2022. As a result of these changes, NJNG has seen greater participation in this program.
  - As of March 31, 2023, the Direct Install project pipeline had 62 applications submitted for future projects with a steady inflow of new applications.
- The Prescriptive Program completed 4 projects.
  - As of March 31, 2023, the Prescriptive project pipeline had 3 applications submitted for future projects.
  - NJNG has been successful in converting some Prescriptive Program requests into comprehensive Direct Install projects. NJNG's commercial encourages all interested customers to consider pivoting to more comprehensive upgrades whenever possible.
- NJNG also has the infrastructure in place to engage eligible customers in our Engineered Solutions Program since we have been running a similar program since early 2019.
  - As of March 31, 2023, the Engineered Solutions project pipeline had 1 application submitted for a future project and was expecting applications for from 3 new customers. These projects have long development cycles.
- NJNG finalized program details to enable the launch of the Energy Management program.
  - NJNG received 2 applications during PY23-Q3 and expects an increase in participation as the program is marketed to both contractors and customers.
- Although NJNG noticed steady growth in its project pipelines, supply chain challenges are ongoing.
- NJNG incurred program costs but had limited projects close during PY23-Q3, so limited energy savings were reported in this period.
- NJNG has engaged a marketing consultant (White Whale) to launch our first commercial marketing campaign.
  - The Initial focus will be on Direct Install and Prescriptive Programs. Strategies will include social media, email, and direct mail.

Multi-family Sector

- Our outreach team is engaged in one-on-one discussions with customers who are interested in learning more about the available program.
- The Multi-family HPwES Program completed 508 units.
- NJNG conducted a competitive solicitation and selected CLEAResult as a Third-Party Implementation Contractor to support the launch of Direct Install of energy savings measures for the Multi-family Program. Program details have been put in place to enable the launch of this pathway. However, no customer applications were submitted during PY23-Q3.
- NJNG was available to accept interested customers into the program for the initial screening and to process incentives for Prescriptive measures pathway. NJNG received 2 submitted applications during PY23-Q3.
- NJNG also had the infrastructure in place to engage Multi-family property owners in Engineered Solutions. However, NJNG applications are currently under review by 3 interested customers.

# Contractor Summary

- NJNG engages nearly 1,900 contractors through our monthly contractor newsletter.
- 226 Contractors have been onboarded to participate in our OBRP program, this includes 27 contractors for the HPwES Program. One new HPwES contractor was onboarded in Q3.
- There were 45 commercial contractors onboarded for our Direct Install Program.
- There were 47 contractors for our Prescriptive program who signed a participation agreement to allow them to offer our OBRP program.
- Any licensed contractor can offer rebates for qualifying residential HVAC equipment and commercial Prescriptive equipment.
- There were 12 engineering firms for our Engineered Solutions Program.

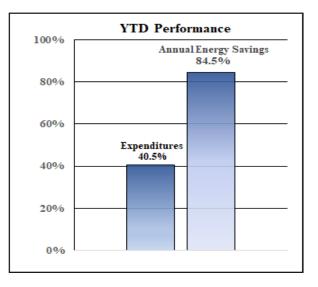
Table 1 - Program Year 2023 Program Results shows the Company's overall performance as a percentage of retail sales, which includes retail sales reductions achieved by the Comfort Partners Program, which is the primary program serving low-income customers and is co-managed with the Division of Clean Energy in conjunction with NJNG and the other investor-owned electric and gas utility companies.

# Table 1 - Program Year 2023 Program Results

Utility-Administered Programs Ex-ante Energy Savings (Dth)	Comfort Partners Ex-ante Energy Savings (Dth)	Other Programs Ex-ante Energy Savings (Dth) <sup>1</sup>	Total Ex-ante Energy Savings (Dth)	Compliance Baseline (Dth)	Annual Target (%)	Annual Target (Dth)	Percent of Annual Target (%)
(A)	(B)	(C)	(D) = (A) + (B) + (C)	(E)	(F)	(G) = (E) * (F)	(H) = (D) / (G)
339,113	8,653	-	347,766	68,052,214	0.34%	231,378	150.3%

<sup>1</sup> - Other Programs includes Company-specific programs that are not part of the Clean Energy Act (CEA) energy efficiency programs, such as legacy programs and pilots. While NJNG has legacy programs that are expected to contribute to reported savings in PY23 and PY24, all legacy program projects that closed within PY23 to date reflected the complementary efforts with the NJCEP programs. Accordingly, NJNG is not recording any savings for those legacy programs in Table 1 (above). Future years will only reflect savings from legacy programs that do not have an overlap with NJCEP, primarily Engineered Solutions.

# Figure 1 - PY23 Performance of Expenditures and Annual Energy Savings



The chart above is reflective of expenditures and savings from NJNG's approved plan (not reflective of the retail energy targets which is captured in Table 1 - Program Year 2023 Program Results).

Table 2 - Quantitative Performance Indicators provides the results of the QPIs for all programs for which utilities are responsible, inclusive of the CEA-funded programs, Comfort Partners Program (only included in low/moderate income lifetime savings), and any legacy energy efficiency programs administered by NJNG that were authorized or funded by or through a prior filing or authorization.

### Table 2 - Quantitative Performance Indicators

	Utility-Administered Plan Year Results	Comfort Partners Plan Year Results	Other Programs Plan Year Results <sup>9</sup>	Total Plan Year Results	Annual Target <sup>5 &amp; 6</sup>	Percent of Annual Target Achieved
Annual Energy Savings (Dth) <sup>1</sup>	339,113	8,653	-	347,766	411,345	84.5%
Lifetime Savings (Dth)	2,560,370	159,520	-	2,719,890	4,244,399	64.1%
Annual Demand Savings (Dth Peak Day) <sup>2</sup>						
Lifetime Persisting Demand Savings (Dth-year) <sup>6</sup>						
Low/Moderate-Income Lifetime Savings (Dth) <sup>3</sup>	81,227	159,520	-	240,748		
Small Commercial Lifetime Savings (Dth) <sup>4</sup>	2,819		-	2,819		
Net Present Value of Utility Cost Test Net Benefits (\$) 7-8	\$ -			\$-		

<sup>1</sup>- Calculated savings at the retail (customer meter) level. Savings are ex-ante.

- <sup>2</sup> Calculation methodology for Annual Demand Savings and Lifetime of Persisting Demand Savings for natural gas are in development.
- <sup>3</sup> Low/Moderate-Income lifetime savings are the total of any income-qualified Residential or Multi-family program, including Comfort Partners.
- <sup>4</sup> Small Commercial lifetime savings are Direct Install Program savings and those from C&I small business customers (<200 kW peak demand) in other programs.
- <sup>5</sup> The New Jersey Comfort Partners Program does not forecast annual target retail savings (Dth).
- <sup>6</sup> Annual Targets reflect estimated impacts as filed the Company's 2021-2024 Clean Energy Filing.
- <sup>7</sup> Cost effectiveness impacts are not calculated for Comfort Partners or Other Programs.
- <sup>8</sup> Net Present Value of Utility Cost Test Net Benefits was reported at \$665,739 during PY1-Q4.
- <sup>9</sup> Other Programs includes Company-specific programs that are not part of the Clean Energy Act (CEA) energy efficiency programs, such as legacy programs and pilots. While NJNG has legacy programs that are expected to contribute to reported savings in PY23 and PY24, all legacy program projects that closed within PY23 to date reflected the complementary efforts with the NJCEP programs. Accordingly, NJNG is not recording any savings for those legacy programs here. Future years will only reflect savings from legacy programs that do not have an overlap with NJCEP, primarily Engineered Solutions.

# Sector-Level Participation, Expenditures, and Energy Savings

#### Participation

NJNG has seen a strong start to the residential programs because we have been offering a range of residential energy-efficiency programs since 2009. NJNG has a robust network of participating contractors, active communication channels, and marketing efforts.

NJNG is not surprised that there were only a few closed commercial projects. Based on experience supporting the commercial energy efficiency programs run by NJCEP, NJNG recognizes longer lead times for those programs. NJNG had similar expectations for the Multi-family program, especially since it launched mid-year during PY22. NJNG's annual forecasted participation was based on commitments rather than closed projects. Additionally, as a result of the implementation of A-5160, NJNG was no longer claiming participants for Conservation Kits.

# Table 3 - Sector-Level Participation

Sector <sup>1</sup>	Quarter Participants	YTD Participants	Annual Forecasted Participants	Percent of Annual Forecast
Residential	252,083	265,820	282,647	94.0%
Multi-family	248	756	1,273	59.4%
C&I	3	11	1,386	0.8%
Reported Totals for Utility Administered Programs	252,334	266,587	285,306	93.4%
Comfort Partners	171	505	863	58.5%
Utility Total	252,505	267,092	286,169	93.3%
<sup>1</sup> - Please note that these numbers are totals across all proor offerings.	ograms within a sector. Appe	ndix B shows the partici	pation results for indiv	vidual programs

<sup>1-</sup> Please note that these numbers are totals across all programs within a sector. Appendix B shows the participation results for individual programs or offerings.

# Expenditures

NJNG did not make or request any adjustments to budget or incentives during PY23-Q3. As reflected in Table 4 below, NJNG has spent 70% of the Residential sector budget, approximately 28% of the Multi-family sector budget, and 17% of the Commercial sector budget. The smaller relative spend for the Multi-family and Commercial Programs reflects that limited incentives were processed during PY23-Q3; however, there is significant activity occurring on projects in process and regarding outreach to engage further customers. The Engineered Solutions Program has committed 33% of the triennium budget. NJNG's annual forecasted expenditures were based on commitments rather than closed projects. Accordingly, some programs within the commercial sector spending are expected to remain at lower levels since many comprehensive projects with longer lead times will likely close after the conclusion of the current triennial.

# Table 4 - Sector-Level Expenditures

Expenditures <sup>1</sup>	Qui	arter Expenditures (\$000)	YTD Expenditures (\$000)	l Budget ures (\$000)	Percent of Annual Budget
Residential	\$	8,525	\$ 24,677	\$ 35,045	70.4%
Multi-family	\$	403	\$ 2,366	\$ 8,497	27.8%
C&I	\$	4,922	\$ 6,767	\$ 40,003	16.9%
Reported Totals for Utility Administered Programs	\$	13,850	\$ 33,810	\$ 83,545	40.5%
Comfort Partners	\$	1,660	\$ 4,191	\$ 6,082	68.9%
Utility Total	\$	15,510	\$ 38,001	\$ 89,627	42.4%

<sup>1</sup> - Expenditures include rebates, incentives, and loans, as well as program administration costs allocated across programs.

#### Energy Savings

Given that this is the second year of activity after the transition of the NJCEP programs, NJNG expected some of the programs to reflect a slower start. NJNG is working to refine procedures to improve the customer experience, engage more contractors, and reach more customers through marketing and outreach.

# Table 5 - Sector-Level Energy Savings

Annual Energy Savings <sup>1</sup>	Quarter Retail (Dth)	YTD Retail (Dth)	Annual Target Retail Savings (Dth)	Percent of Annual Target
Residential	145,788	328,375	283,490	115.8%
Multi-family	2,224	7,919	10,936	72.4%
C&I	1,356	2,819	116,920	2.4%
Reported Totals for Utility Administered Programs	149,368	339,113	411,345	82.4%
Comfort Partners <sup>2</sup>	3,082	8,653	N/A	N/A
Utility Total	152,450	347,766	411,345	84.5%

<sup>1</sup> - Annual energy savings represent the total expected annual savings from all EE measures within each sector. Appendix B shows the annual energy savings results for individual programs or offerings.

<sup>2</sup> - The New Jersey Comfort Partners Program does not forecast annual target retail savings (Dth).

#### Portfolio Expenditures Breakdown

Table 6 provides quarterly, and year-to-date costs compared to the full program year budget. Spending will accelerate quickly as other Commercial and Multi-family Programs begin to close. **Table 6 - Annual Costs and Budget Variances by Category** 

Total Utility EE/PDR <sup>1</sup>	Quarter Reported (\$000)	YTD Reported (\$000)		Full Year Budget (\$000)	Percent of Annual Budget Spent
Capital Costs <sup>2</sup>	\$ 78	\$ 470	\$	527	89.3%
Utility Administration	\$ 1,478	\$ 3,611	\$	5,960	60.6%
Marketing	\$ 134	\$ 468	\$	1,482	31.6%
Outside Services	\$ 83	\$ 680	\$	1,935	35.1%
Rebates	\$ 7,367	\$ 12,512	\$	38,151	32.8%
No or Low-Interest Loans	\$ 4,872	\$ 16,037	\$	34,225	46.9%
Evaluation, Measurement & Verification (EM&V)	\$ 55	\$ 555	\$	2,651	20.9%
Inspections & Quality Control	\$ 25	\$ 86	\$	163	52.8%
Utility Total	\$ 14,092	\$ 34,419	\$	85,094	40.4%

<sup>1</sup>-Categories herein align to NJNG's EE plan as approved by the BPU.

<sup>2</sup> - PY1 budget for Capital Cost was \$1.3M. At PY1-Q4 \$823K (61%) was spent. \$527K remained, which carried over and became PY2 full year budget.

#### Equity Metrics

These equity metrics draw from the considerable work of the New Jersey Office of Environmental Justice's Overburdened Community (OBC) designations. Per New Jersey's Environmental Justice Law, N.J.S.A. 13:1D-157, census block groups are identified as being an Overburdened Community when specific census criteria are met<sup>1</sup>, and metrics reported herein reflect further direction from BPU Staff<sup>2</sup>.

NJNG devoted significant internal resources to developing the proper reports to extract the information used to populate this table from our Customer Information System to calculate the system wide reference points and our PMSS to develop related participation metrics. NJNG intends to improve our understanding of the implications of these metrics and pursue additional focused strategies to improve the participation levels for customers in OBC as needed.

NJNG has pursued distinct outreach strategies to benefit our low-to moderate income customers living in (and outside, e.g., senior populations) OBCs. These strategies provide our customers with information about special programs and enhanced incentives the energy efficiency programs have to help lower their energy bills and potentially improve the comfort and safety of their homes. Activities include outreach events, customer bill inserts and newsletters, email campaigns, social media advertising, and direct mail. NJNG has begun to work with community partners to reach customers in OBC communities. We continue to develop new approaches and strategies to increase participation. For example, NJNG sponsored a Montclair University Sustainable Institute Green Team to develop outreach strategies for OBC communities. Together with NJNG, this team worked directly with Interfaith Neighbors, a nonprofit organization based in Asbury Park to brainstorm and develop strategies that can then be

<sup>&</sup>lt;sup>1</sup> Per N.J.S.A. 13:1D-157: (1) at least 35 percent of the households qualify as low-income households; (2) at least 40 percent of the residents identify as a minority or as members of a State recognized tribal community; or (3) at least 40 percent of the households have limited English proficiency.

<sup>&</sup>lt;sup>2</sup> Per guidance from BPU Staff, Overburdened Communities as used in Table 6 reflect those communities where at least 35 percent of the households qualify as low-income households but exclude those communities that are solely designated as Minority, Limited English, or Minority and Limited English.

# replicated in other OBCs in our territory. **Table 7 - Equity Performance**<sup>7</sup>

Territory-Level Benchmarks	Over-Burdened <sup>1</sup>	Non-Over-Burdened	Total	Ratio <sup>2</sup>
# of Household Accounts <sup>3</sup>	64,552	466,514	531,066	0.12
# of Large Commercial Accounts <sup>3</sup>	1,097	4,925	6,022	0.18
# of Small Commercial Accounts <sup>3</sup>	4,618	28,736	33,354	0.14
Totals	70,267	500,175	570,442	0.12

Territory-Level Benchmarks	Over-Burdened <sup>1</sup>	Non-Over-Burdened	Total	Ratio <sup>2</sup>
Household Accounts - Annual Energy	54,951,872	477,761,510	532,713,382	0.10
Large Commercial Accounts - Annual Energy	24,519,742	100,048,084	124,567,826	0.20
Small Commercial Accounts - Annual Energy	47,618,975	276,913,011	324,531,986	0.15
Totals (Therms) <sup>4</sup>	127,090,589	854,722,605	981,813,194	0.13
Totals (Dth) <sup>4</sup>	12,709,059	85,472,261	98,181,319	0.13

Program	Sub-Program or Offering	Type of Sub- Program/Offering	Quarter Over- burdened <sup>1</sup>	Quarter Non-Over- burdened	Quarter Ratio <sup>2</sup>	YTD Over- burdened <sup>1</sup>	YTD Non-Over- burdened	YTD Ratio <sup>2</sup>
Participation								
	HVAC	Core	64	1,853	0.03	257	4,933	0.05
5	Community Kits	Core	-	-	-	6	18	0.25
Residential - Efficient Products <sup>5</sup>	Others (Online Marketplace & Washers/Dryers <sup>8</sup> )	Core	272	1,849	0.13	1,446	Non-Overburdened         F           4,933         18           10,561         268           15,512         268           592         1           222,750         239,123           6         3           -         -           9         488           -         -           488         -           -         -           488         -           16,277         -	0.12
Total Efficient Products	Participation		336	3,702	0.08	1,709	15,512	0.10
	Home Performance with Energy Star	Core	21	97	0.18	67	268	0.20
Residential - Existing Homes	Quick Home Energy Check-Up	Additional	15	293	0.05	53	592	0.08
	Moderate-Income Weatherization	Additional	-	1	-	-	1	-
Home Energy Education & Management Behavioral		Additional	24,868	222,750	0.10	24,868	222,750	0.10
Total Residential Participation			25,240	226,843	0.10	26,697	239,123	0.10
C&I Direct Install	Direct Install	Core	-	3	-	1	6	0.14
	Prescriptive/Custom	Core	-	-	-	1	3	0.25
Energy Solutions for Business	Energy Management	Additional	-	-	-	-	-	-
	Engineered Solutions	Additional	-	-	-	-	-	-
Total Business Participa	ition		-	3	-	2	9	0.18
	HPWES	Core	104	144	0.42	268	488	0.35
Multi-family	Direct Install	Core	-	-	-	-	-	-
Materianny	Prescriptive/Custom	Core	-	-	-	-	-	-
	Engineered Solutions	Core	-	-	-	-	-	-
Total Multi-family Parti	cipation		104	144	0.42	268	488	0.35
	То	tal Core Participation <sup>6</sup>	461	3,946	0.10	2,046	16,277	0.11
	Total Ad	ditional Participation <sup>6</sup>	24,883	223,044	0.10	24,921	223,343	0.10
	T	OTAL PARTICIPATION 6	25,344	226,990	0.10	26,967	239,620	0.10

Program	Sub-Program or Offering	Type of Sub- Program/Offering	Quarter Over- burdened <sup>1</sup>	Quarter Non-Over- burdened	Quarter Ratio <sup>2</sup>	YTD Over- burdened <sup>1</sup>	YTD Non-Over- burdened	YTD Ratio <sup>2</sup>
Annual Energy Savings (Dth)								
	HVAC	Core	928	18,831	0.05	3,389	60,728	0.05
Residential - Efficient Products 5	Community Kits	Core	-	-	-	30	91	0.25
Residential - Efficient Products	Others (Online Marketplace & Washers/Dryers <sup>8</sup> )	Core	581	5,080	0.10	3,566	31,800	0.10
Total Efficient Product	s Annual Energy Savings (Dth)		1,509	23,911	0.06	6,985	92,619	0.07
	Home Performance with Energy Star	Core	203	2,261	0.08	722	6,501	0.10
Residential - Existing Homes	Quick Home Energy Check-Up	Additional	7	274	0.02	37	574	0.06
	Moderate-Income Weatherization	Additional	-	0.36	-	-	0.36	-
Home Energy Education & Management	Behavioral	Additional	10,977	106,646	0.09	20,646	200,291	0.09
Total Residential Annu	Total Residential Annual Energy Savings (Dth)			133,092	0.09	28,390	299,985	0.09
C&I Direct Install	Direct Install	Core	-	1,356	-	77	2,377	0.03
	Prescriptive/Custom	Core	-	-	-	204	161	0.56
Energy Solutions for Business	Energy Management	Additional	-	-	-	-	-	-
	Engineered Solutions	Additional	-	-	-	-	-	-
Total Business Annual	Energy Savings (Dth)		-	1,356	-	281	2,538	0.10
	HPWES	Core	646	1,578	0.29	2,798	5,121	0.35
Multi-family	Direct Install	Core	-	-	-	-	-	-
Note-failing	Prescriptive/Custom	Core	-	-	-	-	-	-
	Engineered Solutions	Core	-	-	-	-	-	-
Total Multi-family Ann	ual Energy Savings (Dth)		646	1,578	0.29	2,798	5,121	0.35
	Total Core A	nnual Energy Savings <sup>6</sup>	2,358	29,106	0.07	10,786	106,779	0.09
	Total Additional A	nnual Energy Savings <sup>6</sup>	10,984	106,920	0.09	20,683	200,865	0.09
	TOTAL ANNU	JAL ENERGY SAVINGS <sup>6</sup>	13,342	136,026	0.09	31,469	307,644	0.09

Program	Sub-Program or Offering	Type of Sub- Program/Offering	Quarter Over- burdened <sup>1</sup>	Quarter Non-Over- burdened	Quarter Ratio <sup>2</sup>	YTD Over- burdened <sup>1</sup>	YTD Non-Over- burdened	YTD Ratio <sup>2</sup>
Lifetime Energy Savings (Dth)								
	HVAC	Core	18,077	356,686	0.05	65,584	1,176,241	0.05
5	Community Kits	Core	-	-	-	453	1,360	0.25
Residential - Efficient Products 5	Others (Online Marketplace &	0	4,530	39,132	0.10	27,551	242,695	0.10
	Washers/Dryers <sup>8</sup> )	Core						
Total Efficient Products	Lifetime Energy Savings (Dth)		22,607	395,818	0.05	93,588	1,420,296	0.06
	Home Performance with Energy Star	Core	2,857	51,675	0.05	11,823	144,429	0.08
Residential - Existing Homes	Quick Home Energy Check-Up	Additional	66	2,742	0.02	369	5,743	0.06
	Moderate-Income Weatherization         Additional           & Management         Behavioral         Additional         23,052		0.72	-	-	0.72	-	
Home Energy Education & Management Behavioral		Additional	23,052	223,956	0.09	43,356	420,610	0.09
Total Residential Lifeti		48,582	674,192	0.07	149,136	1,991,079	0.07	
C&I Direct Install	Direct Install	Core	-	258,833	-	1,549	279,251	0.01
	Prescriptive/Custom	Core	-	-	-	2,446	2,288	0.52
Energy Solutions for Business	Energy Management	Additional	-	-	-	-	-	-
	Engineered Solutions	Additional	-	-	-	-	-	-
Total Business Lifetime	Energy Savings (Dth)		-	258,833	-	3,995	281,539	0.01
	HPwES	Core	10,984	26,833	0.29	47,558	87,064	0.35
Multi-family	Direct Install	Core	-	-	-	-	-	-
wuru-ranny	Prescriptive/Custom	Core	-	-	-	-	-	-
	Engineered Solutions	Core	-	-	-	-	-	-
Total Multi-family Life	time Energy Savings (Dth)		10,984	26,833	0.29	47,558	87,064	0.35
and the second	Total Core Life	etime Energy Savings <sup>6</sup>	36,448	733,159	0.05	156,964	1,933,328	0.08
	Total Additional Life	etime Energy Savings <sup>6</sup>	23,118	226,699	0.09	43,725	426,354	0.09
	TOTAL LIFETI	ME ENERGY SAVINGS <sup>6</sup>	59,566	959,858	0.06	200,689	2,359,682	0.08

- <sup>1</sup> Across all programs, participation/expenditures/savings are classified as either in an Environmental Justice Overburdened Community census block or not based on the program participant's address. Overburdened Community census blocks were developed and defined by the NJ Department of Environmental Protection (<u>www.nj.gov/dep/ej/communities.html</u>). The Overburdened Community (OBC) census blocks are defined with three criteria: at least 35% of households qualify as lowincome, at least 40% of residents identify as minority, and at least 40% of households have limited English proficiency. If any of the three criteria is satisfied, the census block is defined as OBC. Staff directed to only include OBC census blocks where at least 35% of households qualify as low-income. For example, a census block that only satisfies the limited English proficiency criteria is not included.
- <sup>2</sup> The %OBC column shows the ratio of the overburdened metric over the total of overburdened plus non-overburdened. Comparing the territory-level benchmark %OBC (upper table) versus the program %OBC (lower table) shows how equitable the distribution of the program is between the overburdened and non-overburdened populations. If the program %OBC is greater than the benchmark %OBC, then the overburdened population is better represented in the program relative to the percentage of overburdened households or business in the utility territory.
- <sup>3</sup> Estimation of accounts with overburdened designation determined to be active immediately preceding the current Plan Year.
- <sup>4</sup>- Estimation of usage with overburdened designation for the 12-month period immediately preceding the current Plan Year.
- <sup>5</sup> Efficient Products Program, Lighting participants represent sales of products originating from stores located within an Overburdened Community. This metric is not intended to identify individual participants who reside in Overburdened Community, but rather the proportion of retail lighting sales stemming from locations serving Overburdened Communities aligned to BPU Staff's modifications.
- <sup>6</sup> Individual line items or totals as listed in the OBC table may differ slightly from those results in Appendix B table due to rounding.
- <sup>7</sup> The 2020 census data was used for PY2-Q3. Previous quarterly reports (PY1 Q1-Q2-Q3-Q4 and PY2 Q1-Q2) reflected 2019 census data.
- <sup>8</sup> Appliance Rebates Washer/Dryers subprogram resulted in negative savings (current quarter and lifetime) as a result of updating our tracking system to the FY2021 Protocol from FY2020 (specific to washers). This had no impact on participant data.

Please contact the undersigned (via email at <u>APeracchio@NJNG.com</u>) should you have any questions or concerns regarding this report.

Respectfully submitted,

Ane Maire Persectio

Anne-Marie Peracchio Managing Director Marketing and Energy Efficiency

Cc: Philip Chao Brian Lipman Maura Caroselli Carlena Morrison Stacy Richardson

# List of Appendices

The bolded appendices in this list also appear in the accompanying Annual Report Appendix Spreadsheet.

- Appendix A Participant Definitions
- Appendix B Energy Efficiency and PDR Savings Summary
- Appendix C Energy Efficiency and PDR Savings Summary, LMI Customers
- Appendix D Energy Efficiency and PDR Savings Summary, Business Customers
- Appendix E Annual Baseline Calculation

#### NJ Program/Pathway Participants (as lead utility) Sum of HVAC units (multiple units per customer, HVAC counts as multipleparticipants) **Rebated Products** Quantity of units rebated (based on SKU) **Efficient Products** Ouantity of units sold (based on SKU) - net of returns **Online Marketplace** (negative incurrent period) Per kit delivered **EE Kits - Giveaway** Home Performance with Count of completed HPwES projects **Energy Star Quick Home Energy Existing Homes** Count of completed visits Checkup Same as HPwES - (distinction would be paying for audit Moderate Income Weatherization in this program) Count of treatment customers at end of reporting period Home Energy Education & Behavioral Management Count based on number of applications/projects **C&I Direct Install Direct Install** completed, notaccount number Count based on number of applications/projects **Prescriptive/Custom** completed, notaccount number **Energy Solutions for** Count based on number of applications/projects **Energy Management Business** completed, notaccount number Count based on number of applications/projects **EngineeredSolutions** completed, notaccount number MF HPwES Count of completed HPwES projects Direct Install Count based on number of projects completed **Prescriptive/Custom** Count based on number of applications/projects **Multi-family** completed, not account number **Engineered Solutions** Count based on number of applications/projects completed, not account number

# **Appendix A - Participant Definitions**

# Appendix B - Energy Efficiency and PDR Savings Summary

Participation								Expendit	tures					x Ante Energy Savir	ngs		
			В		D = C / B	E	F		G	H = G / F	1		К	L = K / J	М	0	P
	NJNG	Current Quarter	Annual Forecasted Participation Number	Reported Participation Number YTD	YTD % of Annual Participants	Current Quarter (\$000)	Forecasted Annual Program Costs (\$000)		Reported Program Costs YTD (\$000)	YTD % of Annual Budget	Current Quarter Annual Retail Energy Savings (Dth)	Annual Forecasted Retail Energy Savings	Reported Retail Energy Savings YTD (Dth)	YTD % of Annual Energy Savings	Current Quarter Reported Wholesale Energy Savings	Current Quarter Lifetime Retail Savings (Dth)	YTD Lifetime Retail Savings (Dth)
Residential Programs	Sub-Program											(Dth)			(Dth)		
Residential Programs	HVAC	1.917	7.024	5.190	73.9%	\$ 5,050	N/	ΔŚ	16.354	N/A	19,759	63.277	64.117	101.3%	19,957	374,763	1,241,824
	Community Kits	1,317	10.000	24	0.2%	\$ <u>5,050</u> \$ -	N/	_	21	N/A		11.200	121	101.3%	,	374,703	1,241,824
Efficient Products *	Others	2.121	21.126	12.007	56.8%	\$ 737	N/		1.176	N/A		57.048		62.0%		43,662	270,246
Efficient Products	(Online Marketplace <sup>4</sup> & Washers/Drvers)	2,121	21,120	12,007	50.870	Ş 737	14/	^   ¥	1,170		3,001	57,048	33,300	02.070	3,718	43,002	270,240
	Total Efficient Products	4.038	38.150	17.221	45.1%	\$ 5.787	\$ 19.20	5 Ś	17.551	91.4%	25,420	131,525	99.604	75.7%	25.674	418.425	1.513.883
		,	38,150		45.1%		. ,	- · ·		91.4% 50.6%		22.763		31.7%		418,425 54,532	
Existing Homes	Home Performance with Energy Star * Quick Home Energy Check-Up	118 308	1,650	335 645	45.5%	\$ 1,629 \$ 292			5,108 873	50.6%	2,464	22,763		28.3%		2,808	156,252 6,112
Existing nomes	Moderate-Income Weatherization <sup>3</sup>	308	1,050	043	0.9%	\$ 292 \$ 131			380	16.6%	0.36	3,770		0.01%		0.72	0,112
Home Energy Education &	Behavioral 2/5	247,618	242,000	247,618	102.3%			6 \$	765	43.6%		123,272		179.2%		247,008	463,966
Management																	
	Total Residential	252,083	282,647	265,820	94.0%	\$ 8,525	\$ 35,04	15 \$	24,677	70.4%	145,788	283,490	328,375	115.8%	147,246	722,774	2,140,214
Business Programs	Sub-Program																
C&I Direct Install	Direct Install *	3	248	7	2.8%	\$ 764	\$ 16,48	5\$	1,458	8.8%	1,356	34,029	2,454	7.2%	1,370	258,833	280,800
	Prescriptive/Custom *	-	1,080	4	0.4%	\$ 116	\$ 7,80	1\$	341	4.4%	- i	46,452	365	0.8%	-	-	4,734
Energy Solutions for	Energy Management	-	12	-	0.0%	\$ 38	\$ 1,04	7 \$	85	8.1%		2,769	-	0.0%	-	-	-
Business	Engineered Solutions <sup>5</sup>	-	46	-	0.0%	\$ 4,004	\$ 14,67	′0 \$	4,883	33.3%	- i	33,670	-	0.0%	-	-	-
	Total Business	3	1,386	11	0.8%	\$ 4,922	\$ 40,00	3 \$	6,767	16.9%	1,356	116,920	2,819	2.4%	1,370	258,833	285,534
	HPWES	248	N/A	756	N/A	\$ 403	N/	A \$	2,366	0.0%	2,224	N/A	7,919	0.0%	2,246	37,817	134,622
Mariki Kamalla K	Direct Install	-	N/A	-	N/A	\$-	N/	A \$	-	0.0%		N/A	-	0.0%	-	-	-
Multi-family *	Prescriptive/Custom	-	N/A	-	N/A	\$-	N/	A \$	-	0.0%		N/A	-	0.0%	-	-	-
	Engineered Solutions	-	N/A	-	N/A	\$-	N/	A \$	-	0.0%		N/A	-	0.0%	-	-	-
	Total Multi-family	248	1,273	756	59.4%	\$ 403	\$ 8,49	7 \$	2,366	27.8%	5 2,224	10,936	7,919	72.4%	2,246	37,817	134,622
Other Programs																	
Home Optimization & Peak	Demand Reduction	-	-	-	0.0%	\$-	\$-	\$	-	0.0%		-	-	0.0%	-	-	-
Total Other		-	-	-	0.0%	\$ -	\$-	\$	-	0.0%	-	-	-	0.0%	-	-	-
Portfolio Total		252,334	285,306	266,587	93.4%	\$ 13,850	\$ 83,54		33,810	40.5%		411,345	339,113	82.4%	150,862	1,019,424	2,560,370
Supportive Costs Outside P	ortfolio					\$ 242	\$ 1,02	3 \$	609	59.5%	5						
* Danata a sur 55					1	1 D. 1			and book and	ter and the first							
	Home Performance with Energy Star only includes									tate and Utilitie	5.						
	Costs reflect values anticipated in Board-approve		nings and may	incorporate bud	gei adjustments	as provided for	in the June 10,	2020 B	oard Order.								
	avings (Dth) were calculated utilizing useful life of			tel de la consecto	l Dili and	/4.0. 400 1:5-1:											
	had 42 Moderate-Income Weatherization pipeline				innual Dth savin	gs (18,400 lifeti	me utnj. Tnese	pipelin	e projects ai	re largeted to cl	ose during Pr2-Q4						
	tual expenditures was directly related to Marketpl tual expenditures was directly related to 2 vendor																
	tual expenditures was directly related to 2 vendor al expenditures was directly related to Engineered			. periou.													
	ithin the Evaluation, Measurement and Verificatio			oted that there is	no clearly defin	ed protocol for	calculating per	ak dema	and savings	for natural gas	measures. It is ant	icipated that this	s issue will be add	ressed by the FM	&V Working Group	within this Trien	nial. No Peak
	ranni are evaluation, medsarement and vermeatio	- (Ender) worki	ne stoup nuve n	account of the total C 12	and creating defin	ca protocoritor				.o. natara gas		respondent and this	a resolution of duu	a caped by the Livit	a croining droup	s ana anna anna annea	

# Appendix C - Energy Efficiency and PDR Savings Summary, LMI Customers

Energy Efficiency and PDR Savings S	Summary, LMI Customers							Appendix C
For Period Ending PY23Q3								
	Partici	(Customer Re	bate	xpenditures es & Low/No-Cost cing)	Ex Ante Energy Savings			
Γ	JNG	Α	В	С		D	E	F
	Reported P Numb			Incentive SYTD 00)	Reported Retail Energy Savings YTD (Dth)			
Residential Programs	Sub-Program	LMI	LMI Non-LMI or Unverified			Non-LMI or Unverified	LMI	Non-LMI or Unverified
	HVAC	320	4,870	\$ 1,	595	\$ 13,359	4,415	59,70
Efficient Products	Community Kits	24	-	\$	22	\$-	121	
	Others (Online Marketplace - Washers/Dryers)	-	12,007	\$	-	\$ 1,176	-	35,36
	Home Performance with Energy Star <sup>1</sup>	-	335	\$	-	\$ 4,354	-	7,22
Existing Homes	Quick Home Energy Check-Up	-	645	\$	-	\$ 27	-	61
	Moderate Income Weatherization	1	-	\$	1	\$-	0.36	
Home Energy Education & Management	Behavioral <sup>2</sup>	5,638	241,980	\$	150	\$ 506	76,691	144,24
	Total Residential	5,983	259,837	\$1,	768	\$ 19,422	81,227	247,14
Multi-family Program	Sub-Program							
	HPWES	-	756	Ś	-	\$ 2,070	-	7,91
	Direct Install	-	-	\$	-	\$ -	-	
Multi-family	Prescriptive/Custom	-	-	\$	-	\$ -	-	
	Engineered Solutions	-	-	\$	-	\$ -	-	
	Total Multi-family	-	756	\$	-	\$ 2,070	-	7,91
Other Programs					-			
Home Optimization & Peak Demand Reduction	-	-	\$	-	\$-	-		
	Total Other	-	-	\$	-	\$ -	-	
	Portfolio Total	5,983	260,593	\$ 1	768	\$ 21,492	81,227	255,06
	Supportive Costs Outside Portfolio	5,505	200,353	\$ <u>1</u> , \$	-	\$ -	01,227	233,00
	o participate through the Comfort Partners or Modera	te Income Weath	erization programs					
<sup>2</sup> - Wave of LMI treatment group participants.								

# Appendix D - Energy Efficiency and PDR Savings Summary, Business Customers

Energy Efficiency and PDR Savings S	Summary						Appendix D
For Period Ending PY23Q3							
	Partici	pation	(Customer Reba	xpenditures ates and Low/no- nancing)	Ex Ante Energy Savings		
NJNG	А	В	C	D	E	F	
	Reported Participation Number YTD		Cost	l Incentive s YTD 000)	Reported Retail Energy Savings YTD (Dth)		
Business Programs	Sub-Program	Small Commercial <sup>1</sup>	Large Commercial	Small Commercial <sup>1</sup>	Large Commercial	Small Commercial <sup>1</sup>	Large Commercial
C&I Direct Install	Direct Install	7	-	\$ 926	\$-	2,454	
	Prescriptive/Custom	4	-	\$ 8	\$-	365	
Energy Solutions for Business	Energy Management <sup>2</sup>	-	-	\$-	\$-	-	-
	Engineered Solutions <sup>2</sup>	-	-	\$-	\$-	-	
	11	-	\$ 934	\$ -	2,819		
Other Programs							
Home Optimization & Peak Demand Reduction	-	-	\$ -	Ś -	-		
	-	-	\$ -	\$ -	-		
	Portfolio Total						
		-	\$ 934	<u>\$</u> -	2,819		
			\$ -	\$ -			
<sup>1</sup> - Customers with average annual peak dema	and less than 200 kW.			1			
<sup>2</sup> - Expenditures for Energy Management and		flected in this tabl	e until the comple	ation of the project	rts which is when	energy savings are	claimed
- Experiences for Energy Management and	Engineered solutions will not be re	necteu in this tabl	e until the comple	enon or the proje	cs, which is when	energy savings are	ciaimeu.

# Appendix E - Annual Baseline Calculation

Annual	Baselin	e Calculation										Appendix E
Energy Efficiency Compliance Baselines and Benchmarks (therms)												
Gas Utility	Plan Year	Sales Period	Sales (therms)	Adjustments	Adjusted Retail Sales	Compliance Baseline <sup>2</sup>	Overall Annual Energy Reduction Target (%)	Overall Annual Energy Reduction Target (therms)	State-Administered Annual Energy Reduction Target (%)	State-Administered Annual Energy Reduction Target (therms)	Utility-Administered Annual Energy Reduction Target (%)	Utility-Administered Annual Energy Reduction Target (therms)
			(A)	(B)	(C) = (A) - (B)	(D) = Average (C)	(E) <sup>1</sup>	(F) = (E) * (D)	(G) <sup>1</sup>	(H) = (G) * (D)	(I) 1	(J) = (I) * (D)
NJNG	2020	7/1/19 - 6/30/20	672,480,094	5,866,252	666,613,842							
	2021 <sup>3</sup>	7/1/20 - 6/30/21	699,330,177	6,556,593	692,773,584							
	2022	7/1/21 - 6/30/22	687,821,314	5,642,322	682,178,992							
						680,522,140	0.50%	3,402,611	0.16%	1,088,835	0.34%	2,313,775
						68,052,214						
						(Dth)						
(A) Includ	(A) Includes calendar sales for firm and interruptible service classifications.											
(B) Includ	(B) Includes adjustments to remove Distributed Generation volumes.											
<sup>1</sup> - (E,G,I) No formal targets established for PY22 in the June 2020 CEA Framework Order.												
<sup>2</sup> - Calculated as average annual gas usage in the prior three plan years (July - June) per N.J.S.A. 48:3-87.9(a).												
<sup>3</sup> - Adjusted retail sales for 2021 to match actuals, previous quarterly reports (PY1 Q1-Q2-Q3) reflected estimates.												
- Aujusti	euretairs	ales for 2021 to mat	ciracialis, pre	vious quarteri	reports (Pri C	(1-02-03) reflected e	estimates.					